

to whom it may concern !!! bellsouth sucks here where i live, i have a dsl connection, this is my second time useing dsl and still bellsouth has yet to service this area like they service other area's.. i got half the bandwith most other dsl users have due to the fact that my modem has to sync at 18000 ft which make for a lousy connection, 18000 is well beyond what the distance limit should be... the connection is to slow to be called dsl.... the last tech that was here at my house told me that bellsouth sent here told me that bellsouth is skipping this area and putting up new dslams to service wilmer alabama wilmer is way out in the country, i live real close to the university of south alabama, not off in some hik town in the middle of nowhere... i got curbs sidewalks and concrete driveways.... i have called and called but have no 1 to complain to about this matter... far as i am concerned they are ripping me off.... i pay the same as most other dsl customers, am i not entittled to the same quality of connection as other customers who have real dslams serviceing thier arrea? bellsouth has no place to call and report this problem this is not the way things should be.... there is an apt complex right down the street and thier signal strength was so weak the tech told me is was nothing but a headache for them, so why doesnt bellsouth want to service this area correctly?.... why do they skip here and go way to wilmer to get new dsl customer and continue to make a paying customer suffer? this is rediculusif i was paying by bandwith, then i am paying twice as much as it costs due to the fact that i get half what others get who's modems dont have to sync at 18000 ft 18000 ft make for a lousy connection, they need to change that rule, trust me this sucks.... but will i ever get anything done? there is no place to complain about this BS...